# join.me Sub-Processors



## **Data Hosting Locations**

Entity Name	Hosting Type	Location
Oracle Cloud Infrastructure	Co-location facility	United States
Microsoft Corp., Incl. Azure		United States Note: will connect users to the nearest edge server based on IP location

## Third Party Sub-Processors

Entity Name	Purpose	Location
Microsoft Corp., Incl. Azure	Identity provisioning	United States Note: will connect users to the nearest edge server based on IP location
TurboBridge, Inc.	Audio-only cloud hosted recording storage, video conferencing for session manager and video stream forwarding.	United States
SendGrid, Inc.	Product-related email notification service	United States
Akamai Technologies, Inc.	Content Delivery Network (CDN), DDoS Protection Note: no personal data is stored by Akamai	Worldwide Note: will connect users to the nearest edge server based on IP location

#### **GOTO AFFILIATES**

In addition to the sub-processors above, GoTo may utilize the affiliates listed in the GoTo Affiliates Sub-Processor Disclosure which can be found at <a href="https://www.goto.com/company/trust/resource-center">https://www.goto.com/company/trust/resource-center</a>.

#### **DATA TRANSFERS**

Where GoTo transfers personal data in connection with its services, it does so in compliance with data protection regulations and utilizes the following frameworks to safeguard transfers, as applicable:

- Standard Contractual Clauses (or "Model Clauses")
- APEC Cross-Border Privacy Rules (or "APEC CBPR")
- APEC Privacy Recognition for Processors (or "APEC PRP")

More information on GoTo's privacy program, including transfer mechanisms, risk assessments, and supplemental measures may be found at <a href="https://www.goto.com/company/trust/privacy">https://www.goto.com/company/trust/privacy</a>.

### **DATA PROCESSING ADDENDUM**

GoTo offers a comprehensive global Data Processing Addendum ("DPA"), which is designed to meet the requirements of applicable data privacy laws and regulations. Please visit <a href="https://www.goto.com/company/legal">https://www.goto.com/company/legal</a> to learn more.





## **TECHNICAL AND ORGANIZATIONAL MEASURES**

GoTo's security and privacy practices are outlined in its Trust and Privacy Center at <a href="https://www.goto.com/company/trust/privacy">https://www.goto.com/company/trust/privacy</a>, as well as in Technical and Organizational Measures ("TOMs") documentation which outline encryption types used, data retention periods, certifications maintained, and other relevant measures implemented by GoTo. Product-specific TOMs may be found at <a href="https://www.goto.com/company/trust/resource-center">https://www.goto.com/company/trust/resource-center</a>.